

A SMART BIKE RENTING SYSTEM

Industry
Rental

Angular JS

Technology
Microsoft .NET



ABOUT PROJECT

Our existing client, a Bike Renting Company based in Amsterdam, required an online platform for renting and booking bicycles and enable customers to make an advance reservation for bikes. Their objective was to create a white-labeled Software as a Service (SaaS) solution that can help bicycle fleet owners to create their own customised bike renting portal.

THE REQUIREMENT

- Web app to book & rent bicycles online.
- A secure multi -payment gateway.
- Easy return of rented bicycles.
- Generate invoices online & trace unbilled invoices.
- Handle & track customers queries and issues.

“ We built a web application that helped our client to establish an online SaaS based platform for offering bicycles on rent. ”



THE CHALLENGES

“The initial version of the web application was expected to be completed within a very short time span.”



THE EFFECT OF THE SOLUTION



Ease in booking bicycles and returning them anywhere



Faster process of filing complaints and reduced response time to customer queries



Simplified backend for managing records, invoices, pending payments



Offering loyalty benefits and discounts for engagement

We completed the project successfully within the time span expected. Our client was able to completely digitize the process of booking bicycles and saved more time in back office operations. This enabled them with ease in management and offered better customer experience.

